

Where Can I Find Out About Local Amenities?

Where can I find out about local amenities?

- Schools - Staffordshire Local Education Authority - 01785 223121
 - Doctors
 - Dentists
 - Clubs
 - Voluntary Groups
 - Places of Worship
- } Information available in the Staffordshire Newsletter Guide, a copy is held in your local office. Other useful sources are the Yellow Pages, Thomson Local and www.upmystreet.com
- Bus Routes - Arriva – 0870 608 2 608 or www.arriva.co.uk
 - Childcare - Childlink - 0845 650 9876

New to the area?

Members of Parliament

Stafford

Mr David Kidney MP
 Stafford Constituency Labour Party Office
 Meyrick Road, Stafford, ST17 4DG
 Tel: 01785 224444 Fax: 01785 250357
 or
 House of Commons, London, SW1A 0AA
 Tel: 02072 196472 Fax: 0207219 0919

Stone

Mr William Cash MP,
 House of Commons, London, SW1A 0AA
 Tel: 01785 811000 or 02072 196330

Ward Members – Are listed in the Staffordshire Newsletter or can be found on www.staffordbc.gov.uk

Where Can I Find Out About Local Amenities?

- **Police Information**

Crimestoppers - 0800 555111 (Call Free of Charge)

Police switchboard – 08453 302010

- **Only Ring 999:**

- When life is in danger
- When a serious incident or crime is actually taking place
- To report road traffic collisions with people trapped or badly hurt
- To report a vulnerable missing person, such as young or elderly persons who may come to harm

This is not an exhaustive list, and common sense must prevail.

MINICOM - Help line for the hearing impaired - 01785 223989 or 01785 233187

- Neighbourhood Watch

Information about your local Neighbourhood Watch Scheme is available from:

PC Martin Welsh, Crime Reduction Officer. Tel 0845 3302010

Or write to him at: Stafford Police Station
Eastgate Street
Stafford, ST16 2DQ

- Citizens Advice Bureau



The Citizens Advice Bureau (CAB) has a wide range of services available to the public free of charge, including debt, benefit, and money advice. For advice and/or appointment telephone:

01785 258673 - Stafford CAB
01785 814806 - Stone CAB

Support Agencies

Support agencies

- **ADSIS**

Useful for: Help and advise on drugs and alcohol
 Contact: 18 Martin Street, Stafford ST16 2LG
 01785 224771 or visit www.adsis.org.uk

- **ADSIS Young People's Service**

Useful for: Help, advice or an appointment near to home on
 drugs and alcohol for young people
 Contact: 01889 560550

- **Age Concern**

Useful for: Support for people over 50 in the UK
 Contact: Weston Road, Stafford ST16 3RS.
 01785 607060 or visit
www.ageconcernstafford.org.uk

- **AIDS Helpline**

Useful for: Help and support on issues relating to AIDS
 Contact: Weston Road, Stafford ST16 3SA.
 01785 696669

- **Emerge Voluntary Sexual Abuse Helpline**

Useful for: Offering help to men and women who have been
 / or are being sexually abused
 Contact: c/o St Chads House, St Georges Hospital,
 Corporation Street, Stafford ST16 3AG
 01785 225991 or visit
www.sdvs.org.uk/html/stafford_district_voluntary_se42.html

Support Agencies

- **Forced Marriage Unit**

Useful for: Confidential advice and assistance for those at risk of being forced into marriage overseas
Contact: 020 7008 0151

- **MIND**

Useful for: Confidential advice relating to any concerns about mental health
Contact: 83 Marsh Street, Hanley. ST1 5HN
01782 257888 or visit www.mind.org.uk

- **New Horizons Recovery Centre Ltd**

Useful for: Help and advice on alcohol and drug issues
Contact: 18 Martin Street, Stafford ST16 2LB
01785 220222

- **National Debtline**

Useful for: Free, confidential advice to help you solve your money problems
Contact: 0808 8084000 or visit www.nationaldebtline.co.uk

- **National Domestic Violence Helpline**

Useful for: Offering guidance to men and women who have been / or are being domestically abused
Contact: 0808 2000 247 (open 24-hours)

- **Re-Solv**

Useful for: Help and advice on solvent and substance abuse.
Contact: 30a High Street, Stone ST15 8AW
01785 817885 or visit www.re-solv.org.uk

Support Agencies

- **Relate**

Useful for: Relationship counselling for couples, families and individuals

Contact: 131 North Walls, Stafford.
01785 242779 or visit www.relate.org.uk

- **ReThink**

Useful for: Help and advice on mental health issues

Contact: 125 Marston Road, Stafford ST16 3BT
01785 610555 or visit
www.staffordshirementalhealth.info

- **Samaritans**

Useful for: General support

Contact: Old Meeting Hall, Garden Street, Stafford.
01785 243333 or visit www.samaritans.org.uk

- **Social Services**

Useful for: Families under stress, children at risk, children who are seriously ill.

Contact: The Lodge, Marston Drive, Stafford ST16 3BU.
01785 277088 or visit
<http://www.staffordshire.gov.uk/health/socialservices>

- **Stafford Central Clinic**

Useful for: Sexual health advice

Contact: North Walls, Stafford ST16 3AE
01785 223099 or ask for the CHAT clinics at
Connexions on 01785 356656

Support Agencies

- **Stafford District Racial Equality**

Useful for: Any issues relating to race
Contact: 131-141 North Walls, Stafford ST16 3AD
01785 246471, e-mail staffsrec@rewm.org.uk or
visit www.rewm.org/recstaff.htm

- **Stafford Women's Aid: The Artemis Project**

Useful for: Supporting women and children who have been /
or are currently victims of domestic or sexual
abuse
Contact: 01785 607827 or visit www.womensaid.org.uk
24 hr Helpline - 0870 2700123

- **Staffordshire Alcohol Advisory Service**

Useful for: Advice on alcohol related issues
Contact: 29 Eastgate Street, Stafford ST16 2LZ
01785 224771

- **Staffordshire Youth Service**

Useful for: Helping and inspiring young people
Contact: 01785 841026 or visit
www.staffordshire.gov.uk/education/youth/

- **Talk to Frank**

Useful for: Free information and advice on drugs and alcohol
Contact: 0800 77 66 00 or visit www.talktofrank.com

- **The Men's Centre**

Useful for: Help if you end up hurting your partner.
Contact: 0207 267 8713

Support Agencies

- **The Pink Link**

Useful for: Social space for lesbian women with a different vision

Contact: 01782 266998, e-mail the-pink-link@hotmail.com or visit www.pinklink.org.uk

- **Youth Offending Service**

Useful for: Advice about crime, risks and saying no

Contact: Lammascote Road, Stafford ST16 3TA
01785 277022 or visit www.syos.org.uk

Useful contacts

- **Benefits Advice**

Useful for: Advice on benefits available to you
Contact: Welfare Benefits - 01785 277055
Social Security Benefits - 01543 461000
You can also get advice from the Department of Work and Pensions website at www.dwp.gov.uk

- **Citizens Advice Bureau**

Useful for: Debt, benefit, and money advice.
Contact: Stafford: 131-141 North Walls, Stafford ST16 3AD
01785 258673
Stone: 15 Station Road, Stone, ST15 8JR
01785 814806

- **Furniture Exchange**

Useful for: Low-cost furniture for sale, recycling old furniture
Contact: The Furniture Exchange, 1 Sash Street, Stafford, ST16 2PS.
01785 606674 or e-mail furnex@btconnect.com
or visit www.thefurnitureexchange.org.uk

- **Gas Emergencies – Transco**

Useful for: Emergency gas service in the event of a gas leak.
Contact: 0800 111999

- **Job Centre Plus**

Useful for: Lone parent advice, guidance on benefits, job seekers
Contact: Greyfriars House, Greyfriars, Stafford ST16 2RY
01785 358000 or visit www.jobcentreplus.gov.uk

Useful Contacts

- **NHS Direct**

Useful for: Advice if you or your family are feeling ill, information on particular health conditions, local healthcare services such as doctors, dentists of late-night pharmacies, self-help and support organisations.

Contact 0845 4647 or visit www.nhsdirect.nhs.uk

- **Severn Trent Water**

Contact: Customer Enquiries, Water Services and Emergencies 0800 783 4444

Billing 0845 750 0500 or visit www.stwater.co.uk

- **Stafford Borough Council**

Useful for: Information about Council Tax, street lighting and roads, refuse collection, Housing Benefit, homeless information, community safety and environmental health enquiries.

Contact: 01785 619000 or visit www.staffordbc.gov.uk

- **Staffordshire County Council**

Useful for: Information about services in Staffordshire, including how to find local schools and libraries.

Contact: 01785 223121 or visit www.staffordshire.gov.uk

- **Stafford General Hospital**

Contact: 01785 257731 or visit www.midstaffs.nhs.uk

Useful websites

- Central Government department with responsibility for benefits.
(Includes information on entitlement to Housing Benefit)
www.dwp.gov.uk
- Central Government Department with the responsibility for Housing
(Includes useful information on tenants' rights)
www.odpm.gov.uk/housing
- Energy Efficiency information
www.saveenergy.co.uk
- Information about your local post code area
www.upmystreet.com
- Local news and entertainment information
www.thisisstaffordshire.co.uk
- Mediation information
www.mediationuk.org.uk
- National Association for Citizens Advice Bureaux
(Containing a large amount of useful information including benefit and debt advice)
www.adviceguide.org.uk
- Shelter – Housing Advice
(Good information for those who are homeless or threatened with homelessness)
www.shelternet.org.uk