

What is the Handy Person Service?



Are you a customer living in one of our Sheltered Schemes?

Do you want help with a small job? If so here is how we can help you.

What jobs can the Handy Person do? Examples are:

- Putting up shelves
- Hanging pictures
- Changing light bulbs
- Fitting curtain rails
- Fitting a new toilet seat
- Lifting of carpets
- Small painting jobs
- Minor repairs
- Small repairs to fencing and gates

How much will it cost?

- The Handy Person will only carry out jobs which take up to one hour free of charge
- Any job over an hour may be considered depending on the workload of the Handyperson, and there will be a charge. We would agree a price with you before work was started.
- Materials such as nails will be free but customers will need to provide their own curtain rails, light bulbs, paint etc.

How do I get in contact to place my job request?

- Ring the Contact Centre on: **0800 111 4554** (Repairs)
- Tell your scheme manager and they will ring the Contact Centre for you.
- Notify the Handyperson when he/she is on site.

N.B. It may not always be possible to do the job requested at that visit but it will be added to a list and a time agreed with you.

When will the Handyperson be available?

The service will be available between 8.30 a.m. and 4 p.m. Monday to Friday. Half a day will be allocated to each scheme.

- Blythe Lodge
- Dobree/Wolseley Close
- Doxey House
- Gough & Crispin
- Hall Close
- Impstones
- Masons Lawn
- John Pershall Court
- Jubilee Court
- Lichfield Court
- Longhope Drive
- Lotus Court
- Marston Court
- Marsh/Hopton/Yarlet
- Meadow Court
- Oxleathers Court
- Pennycrofts Bungalows
- Shakespeare Road
- St Georges
- Sycamore Road
- Tithe Barn Court

See separate sheet for specific dates and times.



The “Handy Person Service” leaflet is available in alternative formats by telephoning us on 0800 111 4554. All of our policies and leaflets are available on our website at www.sarh.co.uk.

For further information about the Handy Person service:

call on

0800 111 4554

or by e-mailing at

repairs@sarh.co.uk

or by writing to

The Rurals,
1 Parker Court,
Dyson Way,
Staffordshire Technology Park,
Beaconside,
Stafford, ST18 0WP