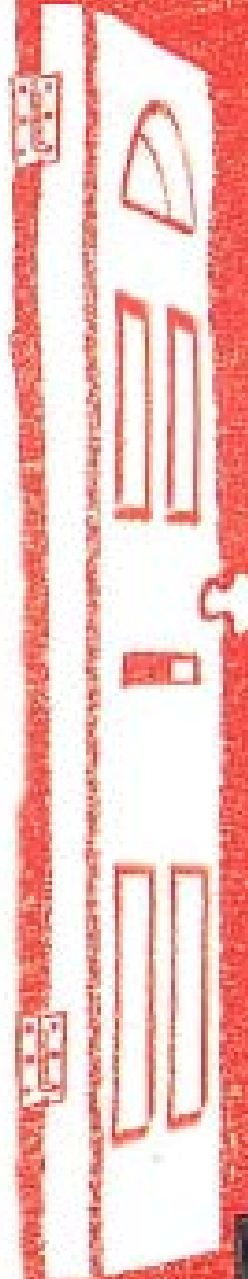
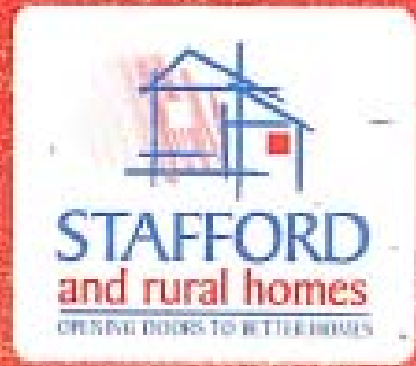


The door is always open at

Stafford and Rural Homes...

... to get involved!



MY DETAILS

NAME:

ADDRESS:

POSTCODE:

DATE OF BIRTH:

TELEPHONE:

MOBILE:

EMAIL:

CUSTOMER INVOLVEMENT
Please fill in as much information as possible on the front and reverse of this flyer to assist the Customer Involvement Team and **hand back to a member of staff**

OR post to
Stafford and Rural Homes
In the SAE envelope provided

Large print version
available upon request



Opening Doors to Better Homes



Areas of our business you are interested in:

- Repairs and Maintenance
- Allocations/Letting of our Homes
- Empty Property Management
- Anti-Social Behaviour
- Customer Services
- Elderly Services
- Telecare Community Alarm Centre
- Grounds Maintenance
- Improvement to our Properties
- New Projects
- Business Development
- Diversity/Equal Opportunities
- Regeneration Activities
- Neighbourhood Management
- Purchasing Goods and Services (Procurement)
- Equipment and Adaptations
- Rents
- Housing Advice
- Other (please state below)

How would you like to be involved:

- Questionnaires
- Attend Meetings
- Telephone Surveys
- Text Messaging
- Email
- By Letter
- Postal Surveys
- Tenants Magazine 'Opening Doors'
- Join or start a Tenants & Residents Association
- Attend our Tenants & Residents Federation and/or Sheltered Tenants Alliance
- Mystery Shopping/Inspecting the way we work
- Focus Groups/Looking at specific subject areas
- Conferences and workshops
- Estate walkabouts

Ethnic Origin

WHITE

- British
- Irish
- Other

BLACK/BLACK BRITISH

- Caribbean
- African
- Other

ASIAN/ASIAN BRITISH

- Indian
- Pakistani
- Bangladeshi
- Other

MIXED

- White and Black Caribbean
- White and Asian
- White and Black African
- Other

CHINESE/OTHER

- Chinese
- Other
- I prefer not to answer

Disability

Do you regard yourself as having a disability?

- YES
- NO

If YES Please Give Details:

A person is regarded as disabled if they have a physical, sensory or mental impairment, which has a substantial and long-term effect on their ability to carry out normal day-to-day activities

DATA PROTECTION

The law requires Stafford and Rural Homes to protect personal information held and to ensure that this data is used fairly and lawfully. We regard your privacy as important and will not pass on your details to third parties without your permission. Those employees who have access to personal data or are associated with handling of this information are obliged to respect the confidentiality of your personal data.