

TSA Code of Practice Platinum Accredited Organisation

You First Telecare is a Code of Practice Platinum Accredited member of TSA, the industry body for Technology Enabled Care (TEC), representing the largest industry specific network in Europe and bringing together a growing membership of organisations across local government, health and the private sector.

You First Telecare is delivering telecare services at the highest possible level and meeting the highest possible standards since becoming platinum accredited to the [TSA Integrated Code of Practice](#) in 2012.

The code has been written to respond to the challenges of an evolving health and social care system, and in support of national frameworks and priorities including the National Telehealth and Telecare Delivery Plan for Scotland to 2015; 3millionlives, one of six high impact innovations for England; Transforming Your Care; A Review of Health and Social Care in Northern Ireland December 2011 and The Strategy for Older People in Wales (Phase Three) 2013-2023.

You First Telecare has achieved platinum TSA code accreditation status for all elements of the service it provides, and accreditation for all of its relevant services to the European Technical Specification for Social Alarms – DD CLC/TS 50134-7.

TSA works across health, housing and social care through a wide range of public services (NHS, local authorities, Fire and Rescue Services), housing associations, leading industry suppliers, independent and voluntary sector organisations.

TSA promotes and supports the technology enabled care industry, highlighting the benefits of TEC for commissioners across health and social care, service users, their family and carers including organising the annual **International Technology Enabled Care Conference**.

www.tsa-voice.org.uk / [@TSAvoice](https://twitter.com/TSAvoice)