

# It has never been more important to keep you safe in your own home.

In accordance with current Government and Health and Safety Executive rules, we are still carrying out vital safety checks, if it is safe to do so, including:

- ◆ Gas safety checks
- ◆ Electrical testing
- ◆ Communal fire door and fire risk assessments



## Do I have to let you in to undertake a safety check?

Yes. If we request access for safety checks you must let us in to carry out this vitally important work to help us keep you and your family safe. The government and Health and Safety Executive have informed landlords that we must continue to carry out safety checks at our properties when they become due.

## What measures are in place in the current circumstances?

Please be assured that the health and wellbeing of our customers and our operatives is of the utmost importance to us during this difficult time and all operatives are working in line with government guidance on how they should enter and work at a customer's home.

## What if I am self-isolating?

If you or anyone in your household has coronavirus, are self-isolating or shielding you must tell us so your appointment can be rescheduled for after the isolation period has ended.

**If you have any concerns and for further information, please visit our coronavirus customer FAQs:**



[www.severnsidehousing.co.uk](http://www.severnsidehousing.co.uk)



[www.ssha.co.uk](http://www.ssha.co.uk)



[www.sarh.co.uk](http://www.sarh.co.uk)

# Help us keep you safe, in partnership with:



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