

It has never been more important to keep you safe in your own home.

In accordance with Health and Safety Executive rules, we are still carrying out vital safety checks, if it is safe to do so, including:

- ◆ Gas safety checks
- ◆ Electrical testing
- ◆ Communal fire door and fire risk assessments

Do I have to let you in to undertake a safety check?

Yes. If we request access for safety checks you must let us in to carry out this vitally important work to help us keep you and your family safe. The Health and Safety Executive have informed landlords that we must continue to carry out safety checks at our properties when they become due.

What measures are in place in the current circumstances?

Government guidance has recently changed. However, we will be keeping Covid secure working practices on how our operatives enter and work in a customer's home in place. We believe this is the safest decision for our customers, staff and communities.

What if I am self-isolating?

If you or anyone in your household has coronavirus or are self-isolating you must tell us so your appointment can be rescheduled for after the isolation period has ended.

If you have any concerns and for further information, please visit the coronavirus customer area on our websites:



www.severnsidehousing.co.uk



www.ssha.co.uk



www.sarh.co.uk

Help us keep you safe, in partnership with:



**High Rise Fire
Safety Ltd**



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Sevenside - 0300 300 0059
SSHA - 01785 312000
SARH - 0800 111 4554

Head office:
Acton Court, Acton Gate,
Stafford, ST18 9AP

