



More for your Money

Replacement computers and telephones

Computers

SARH's approach to IT replacement has an emphasis on financial and energy efficiencies. 84 computers have been replaced by more energy efficient ones. As well as this improving the reliability of IT equipment, SARH expects IT energy costs to be reduced by 5-10% (based on industry benchmarking). Longer life expectancy of the new computers means they will be replaced after ten years, rather than five years as previously, saving £12,500 per annum.

Telephones

SARH reprocured its telephone and mobile phone contract in 2013/14 saving £13,800. The contract included free hardware with a value of £23,000 over the two year period. Part of the saving was used to fund tablets for repairs staff. The use of tablets has improved the service to customers and made it more efficient by enabling operatives to record job completions, book follow up appointments and order materials. Information provided through the tablets will also improve job costing.

